

Respondus LockDown Browser Fix

In some cases Respondus LockDown Browser may not correctly configure during publishing a test. In these cases you will need to manually fix the errors by following the steps below. Best practice would be to check this setting prior to releasing a test to students as you will not know about the error unless you check for it.

1. Enter the Blackboard course and select **Course Tools** from the **Control Panel**.
2. Select **Respondus LockDown Browser** from the list.
3. Click **Fix Settings** next to each exam that shows **Error**.
4. Once fixed you should see the term **Required** next to the **Settings** option.

The screenshot shows the Blackboard interface for course BIO201_3_SU2011. The left sidebar contains the 'Control Panel' with 'Course Tools' selected. The main content area is titled 'Respondus LockDown Browser' and lists several tests. A table on the right shows the status of each test and the corresponding action button.

Test Name	Status	Action
201 Post Exam - Requires Respondus LockDown Browser	Error	Fix Settings
201 Unit 1 Exam SPR11 - Requires Respondus LockDown Browser	Required	Settings
201 Unit 1 Lab Exam SPR 1 - Requires Respondus LockDown Browser	Required	Settings
201 Unit 2 Exam SPR11 - Requires Respondus LockDown Browser	Error	Fix Settings
201 Unit 2 Lab Exam SPR 1 - Requires Respondus LockDown Browser	Error	Fix Settings
201 Unit 3 Exam SPR11 - Requires Respondus LockDown Browser	Error	Fix Settings
201 Unit 3 Lab Exam SPR 1 - Requires Respondus LockDown Browser	Error	Fix Settings
201 Unit 4 Exam SPR11 - Requires Respondus LockDown Browser	Error	Fix Settings
201 Unit 4 Lab Exam SPR11 - Requires Respondus LockDown Browser	Error	Fix Settings
201 Unit 5 Lab Exam - Requires Respondus LockDown Browser	Required	Settings
201 Unit 5 FINAL EXAM SPR - Requires Respondus LockDown Browser	Error	Fix Settings

Warning: To preserve the settings used by LockDown Browser, do NOT modify these settings in Test Options: 1) Name 2) Open Test in a New Window, 3) Require a password, 4) Password. If these settings have been modified the test status will appear as an "Error".

