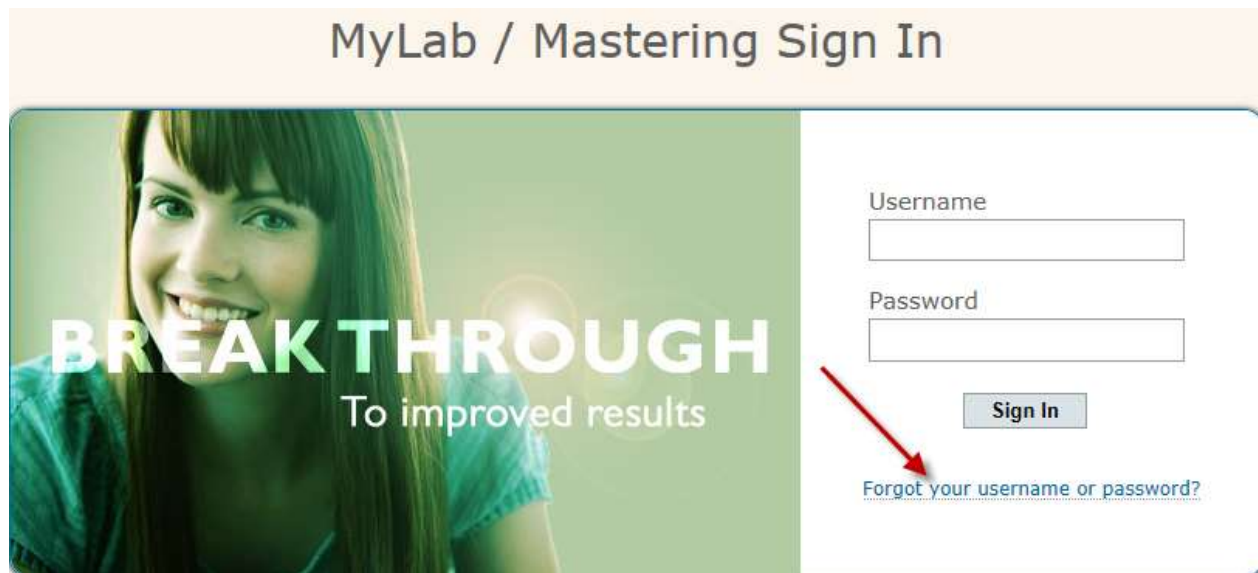


MyMathLab Password Reset

1. Go to **MyMathLab** login page by clicking on [MyMathLab](#) link.



2. Click on **Forgot your username or password?**



3. Once the **Login Name and Password Assistance** dialog box appears, click in **Enter Your Email Address** text box to type your Email Address. For example, If John Smith registered with email account `jsmith6789@student.wallace.edu`, he would type in `jsmith6789@student.wallace.edu`.
4. Click **Send My Login Name and Password** button.
5. Login to your **E-mail Account** for a link to reset your password. Follow the instructions included in the E-mail.



MyMathLab Password Reset

6. For additional **Support** go to: [Pearson's Technical Support](#)



The screenshot shows the Pearson website's search interface. At the top, there is a blue header with the word "PEARSON" in white. Below the header is a navigation bar with buttons for "Home", "Find Answers", "Send an Email", "Chat", and "My Support Account". The "Find Answers" button is highlighted in blue. Below the navigation bar is a search box with the text "User Name and Password Assistance" entered. To the right of the search box is a "Search" button. Below the search box is a "Results 1 - 10 of 331 for User Name and Password" line. The first result is "Pearson's Class Preparation Tool: iPad App FAQ" with a sub-heading "Username (Login Name) and Password Assistance". A red arrow points to the search box, another red arrow points to the "Search" button, and a third red arrow points to the "Username (Login Name) and Password Assistance" link.

- In the **Search text box**, type the topic that you are searching for. For example, if John Smith needed help with password reset, he would type **User Name and Password Assistance** in the Search box.
 - Click on **Search**.
 - Click on **Username (Login Name) and Password Assistance** link.
7. For questions regarding your assignments, please see your Instructor.

